



城市服務集團
CITY SERVICES GROUP

(亞洲聯合基建控股有限公司集團成員)
(Member of Asia Allied Infrastructure Holdings Limited)

City Services Group Limited

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Tel: 3758 8901

City Security Company Limited

Customer Service Hotline: 3758 8901
Business Hotline: 3758 8988
Fax: 2959 0761
Website: www.citysecurity.com.hk

City Professional Management Limited

Customer Service Hotline: 3758 8901
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香港九龍荔枝角寶輪街九號十樓



中



ENG



International Professional Security Association
國際專業保安協會(香港)



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TODAY'S
SOLUTIONS
FOR TOMORROW

拓展
未來

QUALITY CITY SERVICES GROUP
IN DETAIL



VISION 遠景

To be recognized as one of the top companies providing one-stop services in Hong Kong.
成為香港最受客戶認同的一站式服務公司。

MISSION 使命

To deliver excellent one-stop services with ample backup support from our reliable and professional team.
專業可靠的管理團隊按客戶需要，提供稱心的一站式服務和充足的後勤支援。

BELIEFS 信念

Customer-centric | Professional | Innovative
Quality-driven | Staff-oriented
待客致誠 | 專業精神 | 力求創新
堅持質素 | 重視人才

COMPANY PROFILE 公司簡介

City Services Group (CSG) is a member of Asia Allied Infrastructure Holdings Limited (stock code:00711), and under its management City Professional Management Limited ("CPML") and City Security Company Limited ("CSL") were established in 1995 and 1996 respectively.

城市服務集團其下之城市專業管理有限公司及城市護衛有限公司分別於1995年及1996年成立，是亞洲聯合基建控股有限公司附屬公司集團成員 (上市編號：00711)



CHAIRMAN'S MESSAGE 董事總經理訊息

I would like to sincerely thank all parties for their continuous and caring support of city services group. Professionalism, Passion, Perseverance, Reliability, and Perception are the Core Values of our business.

The fruits of our labour come from our team member's aspirations for the advancement of overall team spirit and individual performances, with continuous encouragement for all our staff members to strive to do their best, and excel on a daily basis.

I have great unwavering confidence that with our professional, dedicated and sincere approach to all aspects of our services, we can continue to gain more trust and support from all of our clientele in the future.

本人在此衷心感謝各界人士對城市服務集團的支持和關心。專業、熱誠、毅力、可信及同理心是我們業務的核心價值。

員工的成果源自不斷提高的團隊精神及個人表現。我們鼓勵全體員工每天努力做到最好。

我有絕對的信心，以城市服務集團的專業、精誠勵進的態度去面對新挑戰，定必在不久將來贏得更多客戶的信任及支持。



Mr. Wong Wing Tong
黃永堂先生



CITY SECURITY COMPANY LIMITED

With more than 20+ years of security service experience
Everyday we protect personal life and property in over a hundred properties
We have extensive security experience on massive events such as brand, product and food expo
We employ more than 1,700 members of staff in Hong Kong

我們為逾香港
55,000 個住宅單位提供服務

服務總樓面面積超過
3,600 萬平方呎

服務超過
200 幢物業

包括高尚住宅、學校、
醫院及大型機建

20年
逾
保安服務經驗

每天保障逾百個物業內之
人生安全及財產

為國際連鎖式名店及高級
購物商場提供保安服務

持過去大型活動保安經驗包括
工展會、食品展、品牌展等

僱用超過
3,000 名員工

每年訓練
7,564 名員工

培訓時數每年達
11,666 小時



CITY PROFESSIONAL MANAGEMENT LIMITED

We serve more than 55,000 residents,
Total served G.F.A. is more than 36 million sq.ft.
Our service accounts contain more than 200 properties
They include luxury residential properties, schools, hospitals, and car parking spaces
With more than 800 members of staff employed in Hong Kong

MORE THAN 20 YEARS OF SECURITY SERVICE EXPERIENCE

逾20年保安服務經驗

SECURITY MANAGEMENT

保安服務

Led by our experienced and professional management team, we have over 1700 quality security personnel. Together with our comprehensive recruitment scheme and training programs, excellent backup support, clear working procedures and close communication with client, reliable and professional services are guaranteed.

城市在專業管理團隊的帶領下，現時有超過1700名高質素的保安專才。配合精益求精的服務，完善的招聘網絡、全方位的人才培訓計劃、快速後勤支援及明細的工作流程，定能為不同類型客戶制定安心又可靠的保安方案。



EXCELLENCE DRIVES
OUR ABILITY
追求卓越 · 成就專業

BACK-UP SUPPORT

後勤支援

Our District Mobile Patrol Unit provides round-the-clock patrol services and renders prompt and appropriate solutions. Immediate follow-up action will be implemental within the shortest period of time in case of emergency and contingency.

我們的區域巡邏隊提供全天候支援服務。如遇到突發事件，我們會在最短的時間內處理及採取合適的應變措施。

OUR SERVICES

服務範圍

- Security Management Service
 - Concierge Customer Service
 - Event and Exhibition Security Service
 - VIP Protection
 - Security Consultant Survey/Service
 - Security Systems Installation, Repair and Maintenance
 - A strong Operation Team (with disciplinary backgrounds, supported by our 24-hour Control Centre)
- 保安管理服務
 - 禮賓客戶服務
 - 活動及展覽會場地保安服務
 - 要人保護服務
 - 保安顧問服務/ 審計
 - 保安系統安裝、維修及保養
 - 24小時控制中心提供全方位支援



ENVIRONMENTAL SANITATION
IS THE FOUNDATION OF SUCCESS
環境清潔，是成功的基礎



GENERAL CLEANING SERVICES 清潔服務

Cleaning services are one of our focused business fields. We provide extensive environmental hygiene services with customized solutions to suit the requirement of our clients. Our regular staff training and strict supervision are essential practices in maintaining our high quality services.

潔淨服務一直是我們的重點業務範圍。我們提供廣泛的環境衛生服務和制定解決方案以滿足客戶的要求。透過定期的員工培訓和嚴格的監控以保持高質量的服務。

GENERAL CLEANING 日常清潔

Serving Offices, commercial buildings, industrial complexes, residential estates, and municipal facilities. We offer professional cleaning services that ensure our customers consistently receive close attention alongside high quality services.

城市每一位員都會緊貼客人的需要，為各類型樓宇，包括工商業大廈、住宅屋苑、商場、公共設施，以至家居、寫字樓、會所等，提供最專業用心的清潔服務。

OFFICE CLEANING 辦公室清潔服務

A clean and tidy office provides our clients with the most comfortable working environment. Our professional team is trustworthy and can always be relied upon to deliver. With the most up-to-date cleaning equipment, our staff can complete all the cleaning services in the most effective way without disturbing the daily work of our clients.

親切有禮的清潔員工，每日為客戶保持辦公室光潔明亮，讓客戶坐擁舒適潔淨的工作環境。

PRE-INTAKE INITIAL CLEANING 單位入伙清潔服務

New sites or flats where construction works have been completed often need thorough cleaning. With our strong manpower support and experience, we can accomplish these cleaning assignments on schedule. We are the team you can always count on.

每項建築工程或大廈新單位完成基本裝修後，都會留下大量混凝土及油漆漬。城市憑著龐大的人力支援及豐富經驗，可以在指定時間內，將單位及樓宇全面清理，給業戶簇新感覺。

CARPET SHAMPOO AND CLEANING SERVICES 地毯清潔服務

Our professionals can provide you with comprehensive special care and cleaning service to remove spots and stains without damaging the carpet fibers. Your carpet will be fresh, clean and bright again.

城市提供全面地毯清潔及護理服務，除有效清除污漬外，亦能使地毯回復光澤而不損地毯纖維。



WE EMPHASIZE STAFF DEVELOPMENT
PROFESSIONAL DEVELOPMENT
AND QUALITY

員工細心服務 • 只因我們著緊

PROPERTY MANAGEMENT 物業管理服務



PROJECT MANAGEMENT AND CONSULTANCY SERVICES

項目管理及顧問服務

With strong support from our parent company – Asia Allied Infrastructure Holdings Limited., we can render comprehensive and professional consultancy services to our clients.

Capable of undertaking projects of all scales and sizes, as well as rendering applications for subsidy since the implementation of Mandatory Building Inspection Scheme and the enactment of Mandatory Building Aluminum Scheme Ordinance.

城市得到母公司支持，加上專業團隊的努力，使我們可以盡心盡力為客戶提供全面到位的顧問服務，承辦各大型工程項目及協助客戶申請資助，例如處理強制性驗樓及鋁窗法例的種種疑難。

PROPERTY AND FACILITY MANAGEMENT SERVICES

物業及設施管理服務

Property investment is important for both individual and commercial entities. Professional property and facility management does not only improve the quality of the environment, it also increases the property value. Our experienced Registered Professional Housing Managers and Registered Safety Officers offer extensive property and facility management services to the government and other sizable developers, ensuring the environment is safe, comfortable and pleasant.

房產業務對客戶是一項重要投資，優質物業及設施管理不但可改善環境，更可增加物業價值。城市的註冊房屋經理及安全主任均擁有豐富經驗，替政府機構或大型發展商提供各類型物業及設施管理服務，合力提供一個安全、環保及舒適的生活和工作環境。

REPAIRS AND MAINTENANCE SERVICES

維修保養服務

Obtaining the Minor Works Contractor License from the Building Department.

Over 100 professional technicians providing a wide range of maintenance services (including water and electricity maintenance, air-conditioning maintenance) to ensure operational safety and efficiency in these and other areas.

城市獲取屋宇署一般小型工程牌照，超過100名專業技術人員為不同物業提供多元化的支援，包括水、電、冷氣的維修保養服務，確保各項設施安全操作及提升效能。

CLUBHOUSE MANAGEMENT SERVICES

會所管理服務

We take pride in enriching the lives of the residents and guests of the clubhouse by providing true hospitality and service from the heart. Furthermore, we provide diversified and tailor-made interest classes and events for the residents/guests to enjoy.

城市誠意為會所會員提供稱心、專業的服務，作為一間以客為尊的管理公司，我們深信殷勤的服務能令用家有賓至如歸的感覺。

CITY SERVICES GROUP, ALWAYS A STEP AHEAD

PROSPECT 展望將來

Since the very beginning we at CSG have continuously taken a proactive approach towards the development of our One-Stop Premium Services. Paying special attention to every detail we will continue to provide high quality services with the aim of establishing long-term business relationships with our Clientele.

自成立以來，城市服務集團以進取和創新的發展理念，成為市場上享譽盛名的一站式服務公司。我們將繼續以謹慎、細心的態度，盡力達到每位客戶的服務要求，目標成為客戶心中可靠的合作夥伴。

SOCIAL RESPONSIBILITY 社會責任

We at CSG are clearly aware of the responsibilities we owe to the community at large. We are zealously implementing corporate social responsibilities and making continuous contributions to society. For five consecutive years, we have been awarded the Caring Company Certificate from the Hong Kong Council of Social Services. Through our active participation in numerous voluntary activities and cooperation with non-government organizations, the ideas of "Caring" and "Help others, Help yourself" are aspirations we continuously strive for.

城市服務集團積極發揮良好企業文化及履行責任，致力堅守業務原則，我們定期與非官方團體合作，籌辦各類型的義務工作服務，關懷和幫助各弱勢社群和有需要人士，推動「關懷大使」及「助人自助」的理念，齊心回饋社會。

COMPANY AWARD 公司獎項

Since the implementation of Total Quality Management, the company's operation and quality management have been significantly enhanced and this can be demonstrated by the following external endorsements.

城市服務集團自從積極推行全面優質管理以來，透過改善管理運作及推行優質管理，服務質素不斷提升；憑著多年堅守以客為本的信念，公司的努力得到外界的認同，並屢獲殊榮。



CONTACT US
聯繫我們